

## Programme

(Sessions and speakers may still be subject to change)

### Sunday 30th November – Day 1

08:30 Registration opens

<b>09:30 – 10:45</b>	<b>Workshops and Tutorials (<i>individual registration required</i>)</b>	
	<b>Improving the Riga Dashboard for Web Accessibility: Solutions &amp; Strategies – Microsoft and HiSoftware</b>	<b>W1</b>

10:45 Coffee Break

<b>11:30-12:45</b>	<b>Workshops and Tutorials (<i>individual registration required</i>)</b>	
	<b>eInclusion: role of large Third Sector organizations</b>	<b>W2</b>
	<b>Improving the Riga Dashboard for Web Accessibility: Solutions &amp; Strategies – Microsoft and HiSoftware</b>	<b>W3</b>
	<b>Spanish National Organisation for the Blind (ONCE)</b>	<b>W4</b>
	<b>European Commissions e-Inclusion policies and project: how can I be included?</b>	<b>W5</b>
	<b>Delivering Assistive Technology Services across Europe without barriers : New Opportunities - New Options</b>	<b>W6</b>

12:00 **Press Conference**

12:30 **Exhibition Opening Ceremony**

**Erwin Buchinger**, Federal Minister of Social Affairs and Consumer Protection, Austria  
**Vladimír Špidla**, European Commissioner for Employment, Social Affairs and Equal Opportunities

Followed by:

**Tour of the exhibition**

**Erwin Buchinger**, Federal Minister of Social Affairs and Consumer Protection, Austria  
**Vladimír Špidla**, European Commissioner for Employment, Social Affairs and Equal Opportunities  
**Heidrun Silhavy**, Federal Minister for Women, Media and Regional Policy, Austria  
**Paul Rübzig**, Member of the European Parliament

12:45 Buffet Lunch



	<i>Master of Ceremonies: <b>Wolfgang Blau</b></i>	
<b>13:45</b>	<b>Welcome and keynote addresses</b>	<b>PL1</b>
<b>Alfred Gusenbauer</b> , Federal Chancellor, Austria		
<b>Vladimír Špidla</b> , European Commissioner for Employment, Social Affairs and Equal Opportunities		
<b>Eric Besson</b> , Minister of State to the Prime Minister, with responsibility for Forward Planning, Assessment of Public Policies and Development of the Digital Economy, France		
<b>e-Inclusion: the real story</b> - a selection of personal tales highlighting the positive impact ICT has had on their lives		
<ul style="list-style-type: none"> <li>- <b>Frieda Spielmann</b>, Austria</li> <li>- <b>Jamshid Kohandel</b>, France</li> <li>- <b>Rhodri Buttrick</b>, United Kingdom</li> </ul>		
<b>Craig R. Barrett</b> , Chairman, Intel Corporation and Chairman of the UN Global Alliance for ICT and Development		
<b>Citizen Media – Social Change</b>		
<b>Boris Nemsic</b> , CEO, Telekom Austria Group		

15:45 Coffee Break

<b>16:30-16:45</b>	<b>Accessibility in an Era of Accelerating Technologies</b>	
<b>Ray Kurzweil</b> , Founder, Chairman & CEO, Kurzweil Technologies, Inc (video address)		
<b>16:45-17:45</b>	<b>The e-Inclusion Debate</b>	<b>PL2</b>
<p><i>A lively debate considering a number of key issues such as:</i></p> <ul style="list-style-type: none"> <li>• <i>Should there be a right to opt out of the information society?</i></li> <li>• <i>Is e-Inclusion really worth investing in?</i></li> <li>• <i>Is the Information Society an escape from the exclusion trap?</i></li> </ul> <p><i>Delegate and members of the public will have the opportunity to propose questions in advance via the conference website to be put to the panel during the debate.</i></p>		
<p><i>Moderator: <b>Wolfgang Blau</b></i></p> <p><i>Panellists:</i></p> <p><b>Heidrun Silhavy</b>, Federal Minister for Women, Media and Regional Policy, Austria  <b>Craig R. Barrett</b>, Chairman, Intel Corporation and Chairman of the UN Global Alliance for ICT and Development  <b>Mark MacGann</b>, Director General, EICTA  <b>Marie-Béatrice Levaux</b>, President, FEPEM  <b>Anne-Sophie Parent</b>, Director, AGE</p>		

19:00 **Cocktail reception with welcome by Dr. Claudia Schmied, Federal Minister for Education, Arts and Culture**  
22:00  
Belvedere Palace

**Evening:** free for own arrangements in Vienna



**Monday 1<sup>st</sup> December – Day 2**

07:30- 09:00	<b>Intel Breakfast Briefing (<i>individual registration required</i>) - Deploying eInclusion by Education in the 21st Century</b> <i>Venue: starts at Intel exhibition stand then moves to room Stolz 2</i>	
09:00-10:15	<b>Parallel Sessions</b>	
<b>Digital Literacy: The EU Digital Literacy Review</b>		<b>PS1</b>
<i>Learn about the key findings and recommendations from the digital literacy review currently being undertaken by the European Commission. Who's doing what? What are the key dimensions? Hear from the report authors, members of the expert group and practitioners in the field about the implications and the necessary next steps in this cornerstone of e-inclusion.</i>		
Chair: <b>Christa Prets</b> , Austrian MEP <b>Frank Mather</b> , European Commission, DG Information Society and Media <b>Hanne Shapiro</b> , Director, DTI, Denmark <b>Jim Devine</b> , President, IADT Institute of Art, Design & Technology, Ireland <b>Carmen Stadelhofer</b> , Universität Ulm, Director Centre for General Scientific Continuing Education, Germany		
<b>Ageing Well - User Needs and Expectations</b>		<b>PS2</b>
<i>Across Europe, new products and services for ageing well are being developed to help address the demographic change and help elderly people and their carers, including those based on ICT. But how can we be sure they are actually what people want? How do we identify and understand what the future needs of elderly people and their carers will be? How can ICT help? Will quality of life be increased? Will human contacts be replaced by technology? With presentations from different user perspectives, this session promises some real insights.</i>		
Chair: <b>David Broster</b> , Head of Unit "Information Society", Institute for Prospective Technological Studies (IPTS), European Commission <b>Heidrun Mollenkopt</b> , AGE Germany <b>Jan Lorman</b> , International Federation on Ageing, Czech Republic <b>Paolo Da Col</b> , Director Community Care District nr. 1, Trieste, Italy		
<b>e-Accessibility – The European Approach</b>		<b>PS3</b>
<i>This session will enlighten you on the actions at European and Member State level and thinking for the future to turn the lack of accessibility of the information society around. Top level speakers will discuss actions that need to be taken for a future-proof and sustainable way to ensure that accessible ICT becomes the norm rather than the exception. The session will be introduced by a report from a study and public consultation recently performed by the European Commission on a horizontal approach to e-accessibility and on a legislative measure for web-accessibility</i>		
Chair: <b>José Angel Martínez Usero</b> , Technosite <b>Rodolfo Cattani</b> , European Disability Forum <b>Kevin Cullen</b> , Work Research Centre, Ireland <b>Wenche Lyngholm</b> , State Secretary, Norway		



<b>Investing: The Economics of e-Inclusion</b>	<b>PS4</b>
<i>'e-Inclusion: a social necessity and an economic opportunity' A nice phrase, but what does this mean in reality. Can e-Inclusion really pay its own way? Can it be the lever for sustainable investments? Let the economists and practitioners demonstrate the value of investing in e-Inclusion.</i>	
<p>Chair: <b>Loris Di Pietrantonio</b>, European Commission, DG Information Society and Media  <b>Bruno Lanvin</b>, Executive Director, eLab, INSEAD  <b>Cristiano Codagnone</b>, University of Milan  <b>Hannes Ametsreiter</b>, Chief Marketing Officer, Telekom Austria  <b>Lizanne Scott</b>, Senior Director Government Relations Europe, Motorola</p>	
<b>Spotlight: Poverty &amp; Unemployment – Active Inclusion through ICT</b>	<b>PS5</b>
<i>'A job is a key step out of poverty. It gives you a purpose and self respect!' But how does ICT help thousand of people take this step? See programmes and initiatives that have made a difference. Hear from those that have taken that step how much it meant to their lives. Get to know what still needs to be done in order to promote active inclusion through ICT.</i>	
<p>Chair: <b>Wayne David</b>, Parliamentary Under-Secretary of State for Wales, United Kingdom  <b>Ekaterina Fedotova</b>, Telecentre Europe Steering Committee and IDEA Project  <b>Michaela Moser</b>, Vice-President, European Anti-Poverty Network  <b>Susan Scott-Parker</b>, Employers' Forum on Disability, United Kingdom  <b>Marie Panayotopoulos-Cassiotou</b>, Member of European Parliament</p>	

10:15 Coffee Break

<b>10:45 – 12:00</b>	<b>Parallel Sessions</b>
<b>Digital Literacy: Making the case</b>	<b>PS6</b>
<i>How are the digital literacy dimensions identified in the review (PS1) being addressed in reality? Hear from four cases demonstrating how you can improve motivation and participation, enhance your services through better usability and eAccessibility, delivering services with multiple content styles and platforms and how to address that eternal challenge of affordability and sustainability.</i>	
<p>Chair: <b>Lieneke Jongeling</b>, e-skills ambassador, The Netherlands  <b>Helen Milner</b>, Managing Director, UK Online Centres.  <b>Bodo Kleineidam</b>, Network for Senior Internet Initiatives, Baden-Württemberg, Germany  <b>Walter de Brouwer</b>, President and CEO, One Laptop Per Child  <b>Luis Casas Luengo</b>, General Director, Fundecyt</p>	
<b>Ageing Well: Investing in ICT for Sustainable Elderly Care</b>	<b>PS7</b>
<i>Does ICT lead to more efficient care? Is it still effective? Can ICT make care sector more attractive for care workers and service providers? How do you deal with the risks? How can you assess the macro-economic benefits? Attending this session will equip you to develop your business case for investment in ICT for Elderly care.</i>	
<p>Chair: <b>Gérard Comyn</b>, Director, European Commission  <b>Claus Nielsen</b>, Association of Danish Communes  <b>David Kelly</b>, Former Director, West Lothian CHCP and Managing Director (Scotland and Ireland), Tunstall Telehealthcare  <b>Csaba Dózsa</b>, eVITA, Managing Director, Med-Econ Ltd</p>	



<b>e-Accessibility: A Dummies Guide to Web Accessibility</b>		<b>PS8</b>
<p><i>'What is all the fuss about? So my website not accessible? So what!' Get an executive insight into how you can significantly improve your website through a few simple actions, leading to new markets and customers, and even avoiding costly legal battles! No HTML experience required!</i></p> <p>Chair: <b>Judy Brewer</b>, Director, Web Accessibility Initiative, World Wide Web Consortium  <b>Matt Morgan-May</b>, Engineering Technology Group, Adobe Systems Incorporated  <b>Christelle Lortet</b>, Project Officer e-Accessibility, Voyages-SNCF, France  <b>Steven Sintini</b>, eAccessibility advisor, CNIPA, Italy  <b>Alexander Fase</b>, Webguidelines, ICTU, The Netherlands</p>		
<b>Investing: Social Networks, Social Enterprise</b>		<b>PS9</b>
<p><i>Just another buzzword, or a serious contender to overcoming serious social challenges. Make your own mind up after hearing evidence from some of the leading proponents in this developing field.</i></p> <p>Chair: <b>Matthias Traimer</b>, Director Constitutional Service, Media affairs/ Information Society, Bundeskanzleramt, Austria  <b>Sam Conniff</b>, UK Social Enterprise Ambassador and founder of Livity/LIVE  <b>Volker Schörghofer</b>, Austrian social insurance institution  <b>Lars Hinrichs</b>, Founder of XING  <b>Valérie Frissen</b>, Center for Public Innovation, Erasmus Universiteit Rotterdam</p>		
<b>Spotlight: Regions at the sharp end of globalisation: taking the bull by the horns</b>		<b>PS10</b>
<p><i>European and National policies may be necessary pre-requisites, but "globalisation offers no place to hide". Regions often bear the brunt of these rapid changes. The choice for them is arduous: they can either take the initiative or risk being left behind. The strategic use of ICT is today an essential factor enabling disadvantaged areas to compete on an equal footing with other more privileged parts of the world: it represents an opportunity that isolated and less developed communities cannot miss. See how regions are driving the e-Inclusion agenda forward as a key part of their plans to tackle territorial cohesion. The session will provide an update on recent policy developments in ICT and regional policy including the new green paper on Territorial Cohesion, the most recent ERISA Wales declaration on e-Inclusion, the EC efforts to facilitate exchange of good practice and an example of good practice to tackle territorial cohesion.</i></p> <p>Chair: <b>Leighton Andrews AM</b>, Deputy Minister for Regeneration, Welsh Assembly Government  <b>Patrick Sullivan</b>, CMI international, Ireland  <b>Hervé Le Guyader</b>, Aquitaine Region, France  <b>Taavi Aas</b>, Vice Mayor of Tallinn, Estonia  <b>G. Hughes</b>, CEO, eris@</p>		
<b>12:00</b>	<b>Plenary – Visions of an Inclusive Information Society</b>	<b>PL3</b>
<p><i>Hear from leading opinion makers and thought leaders on what the future holds for us if we achieve an inclusive information society – what will be the real benefits? And what financial and personal prices will we have to pay?</i></p> <p>Moderator: <b>Wolfgang Blau</b></p> <p><b>Abdul Waheed Khan</b>, Assistant Director-General for Communication and Information, UNESCO  <b>Adama Samassékou</b>, President of the African Academy of Languages  <b>Veli Sundbäck</b>, Executive Vice President, Corporate Relations and Responsibility, Nokia  <b>Rob Sinclair</b>, Microsoft  <b>Alexander Wrabetz</b>, CEO of the Austrian Broadcasting Organisation ORF  Video address: <b>Tim Berners-Lee</b>, W3C</p>		

13:15 Buffet Lunch



<b>14:30 – 15:45</b>	<b>Parallel Sessions</b>
<b>Inclusion 2020: Future Perspectives</b>	<b>PS11</b>
<p><i>What does the future hold for us? Where is technology going? How will nano- and bio-technology influence us? Will we all simply 'plug in' in the future? Hear from leading futurologists and experts on what technology may hold for us and what that could mean for the society we live in?</i></p> <p>Chair: <b>David Banes</b>, Director of Development, AbilityNet, United Kingdom  <b>Gregg Vanderheiden</b>, Director Trace R&amp;D Centre, Professor Ind and Biomed Engr, University of Wisconsin-Madison, United States  <b>Wolfgang L. Zagler</b>, ao. Univ. Prof., Vienna University of Technology, Institute "integrated study"  <b>Birgit Graf</b>, Head Personal and Domestic Robotics, Fraunhofer Institut IPA</p>	
<b>Ageing Well: New Markets and Opportunities</b>	<b>PS12</b>
<p><i>What are the real market perspectives on ICT and ageing seen from industry? Are there future business models? Who are the new players, how do we get the right products and services, what are boundary conditions for making it happen? Hear leading industrialists explain their perspective.</i></p> <p>Chair: <b>György Csepeli</b>, Public Policy Director, Prime Minister's Office, State Secretariat for Informatics, Hungary  <b>Karsten Gareis</b>, Senior Researcher, EMPIRICA, Germany  <b>Tim Bellman</b>, Global Head of Research &amp; Strategy, ING Real Estate  <b>Eric Pol</b>, Tunstall Healthcare France, France  <b>Fernando Fournon</b>, Chairman of Research and Development, Telefónica</p>	
<b>Inclusion 2020: The Ethics of e-Inclusion</b>	<b>PS13</b>
<p><i>Delivering an inclusive information society will force us to address some tricky ethical issues. Can you opt out of the information society? Do our existing privacy laws help or hinder progress?</i></p> <p><b>Stefano Rodotà</b>, Professor for Civil Law at the University La Sapienza  <b>Emilio Mordini</b>, Professor of Bioethics and Director of the Centre for Science, Society, and Citizenship, Rome - SENIOR project  <b>Prof. Margit Sutrop</b>, Director, University of Tartu, Estonia  <b>François-René Germain</b>, Accessibility Director, France Telecom  <b>Maurizio Salvi</b>, Head of the EGE Secretariat, Member of the Bureau of European Policy Advisors (BEPA), European Commission  <b>Kevin Carey</b>, Director, humanity, United Kingdom</p>	
<b>Investing: Future broadband challenges: the long term view</b>	<b>PS14</b>
<p><i>Regions investing in broadband are buying stock options for the social and economic development of their territory. As new services and technologies emerge also new gaps open up. Investment in high-capacity broadband starts taking place in large urban conglomerates driven by competition, while some utilities are managing to bring these services to the rural areas. New gaps will however emerge as market forces will not incur the high investment costs in rural areas. Is high-capacity broadband necessary everywhere? Should policy makers tackle the second generation broadband divide? What is the role of public authorities at all levels to facilitate investment in fibre-based technologies? The session will discuss the policy and regulatory options ahead, the specific initiatives aimed at tackling the forthcoming challenges and at the investment models being proposed to close the new infrastructure gaps.</i></p> <p>Chair and introduction: <b>Linda Mauperon</b>, Cabinet of Commissioner Reding, European Commission  <b>Anthony Walker</b>, Chief Executive, Broadband Stakeholder Group  <b>Kees Rovers</b>, Founder, OnsNet  <b>Malcolm Corbett</b>, Founder and CEO, Community Broadband Network (CBN) UK  <b>Georg. Serentschy</b>, Head of the Austrian Regulatory Authority for Telecommunications (RTR-GmbH)</p>	



<b>Spotlight: Europe of Migration, Europe of Inclusion</b>	<b>PS15</b>
<p><b>ICT for social inclusion and cultural diversity in Europe ... Immigrants and ethnic minorities are often eager users of new ICT, if anything else to better maintain contacts with the home countries and with other members of the highly mobile transnational communities they belong to. This session will explore the current and potential benefits of the direct and indirect use of ICT by/for immigrants and ethnic minorities, especially in the perspective of enabling their social inclusion and promoting cultural diversity in the EU.</b></p>	
<p>Chair: <b>Graziano Delrio</b>, Mayor of Reggio-Emilia and vice-president of ANCI, the Italian national association of Municipalities</p> <p><b>Stefano Kluzer</b>, Institute for Prospective Technological Studies, European Commission</p> <p><b>Ed Klute</b>, Mira Media, Utrecht, the Netherlands</p> <p><b>Pedro Aguilera</b>, Connecta Joven, Fundación Esplai, Spain</p> <p><b>Lora Pappas</b>, National Youth Foundation, Greece</p> <p><b>Andrea A. Cortinois</b>, Centre for Global eHealth Innovation (Canada) and I2BC - Instituto de Innovación para el Bienestar Ciudadano, Spain</p>	

15:45 Coffee Break

<b>16:30 – 17:30</b>	<b>Ageing well in the Information Society – a worthwhile investment?</b>	<b>PL4</b>
<p><u>Panel debate:</u> <i>"We are all getting older, and there are more of us than ever before!" Will there be a "care divide" between rich and less rich regions and citizens in the future? How can technology help avoid this? What are the alternatives? Can ICT really make the significant differences we are hearing about? How can we move the agenda forward? This debate promises to tackle some of the biggest questions in this field.</i></p>		
<p>Moderator: <b>Wolfgang Blau</b></p> <p><u>Panellists:</u></p> <p><b>Erwin Buchinger</b>, Federal Minister of Social Affairs and Consumer Protection</p> <p><b>Guus Broos</b>, CEO, Orbis</p> <p><b>Anne-Sophie Parent</b>, Director, AGE</p> <p><b>Stan Smits</b>, Chief Software Technology Officer, Philips Healthcare</p> <p><b>Paul Rübiger</b>, Member of the European Parliament</p>		

<b>19:00</b>	<p><b>Gala Dinner and Awards Ceremony</b></p> <p>Gala dinner hosted by <b>Michael Häupl</b>, Mayor of Vienna</p> <p>Awards Ceremony moderated by <b>Barbara Rett</b> and <b>Wolfgang Blau</b></p> <p>Vienna City Hall</p>	
--------------	---	--



**Tuesday 2nd December – Day 3**

<b>09:30 – 10:45</b>	<b>Parallel Sessions</b>
<b>Investing: Inclusive Public Services</b>	<b>PS16</b>
<p><i>"...It costs less to include than to exclude".... Online public services are everywhere. But are they including the very people they most need to reach? And how socially disadvantaged groups and minorities can tangibly benefit in their real lives from more inclusive public services? This session will draw attention to the complex landscape in Europe in the context of the delivery of Public Services to citizens in need of social support, and show how the benefits of Inclusive eServices provided by public administrations can be reaped by all citizens without exception.</i></p>	
<p>Chair: <b>Mechthild Rohen</b>, European Commission  <b>Prof. Luis Magalhães</b>, President of the Agency of Knowledge Society – UMIC  <b>Paul Waller</b>, Director, Digital Inclusion Team, City of London  <b>Marianna Posfai</b>, Head of Unit, eMagyarország Center, Hungary  <b>Reinhard Posch</b>, Federal Chief Information Officer, Federal Chancellery, Austria</p>	
<b>Inclusion 2020: Sharing International Experiences</b>	<b>PS17</b>
<p><i>Digital Exclusion is a global challenge. Hear how other regions of the world are addressing it in their own ways. You may be surprised by what you learn!</i></p>	
<p>Chair: <b>Professor Jim S Sandhu</b>, Director, Inclusive Design Research  <b>e-Inclusion experiences in South Africa</b>  <b>Mr Derek Hanekom</b>, Deputy Minister of Science and Technology, South Africa  <b>Indian e-Inclusion project examples and the "Voices for Innovation campaign"</b>  <b>Ms. Jayalakshmi Parameswaran Chittoor</b>, Programme Coordinator, Centre for Science, Development and Media Studies, Noida, Uttar Pradesh, India  <b>Brother Andrew A.L. de Carpentier</b>, General Director, The Holy Land Institute for the Deaf &amp; Deafblind, Salt, Jordan  <b>e-Inclusion example from Latin America</b>  <b>Mr. Cezar Alvarez</b>, Digital Inclusion Coordinator of the Federal Government Brazil and Chief of The Agenda - Cabinet of President Lula</p>	
<b>e-Accessibility: Life Changing Solutions</b>	<b>PS18</b>
<p><i>Accessibility and assistive technologies aren't just about websites. From mobile phones to digital TVs. From ATMs to payment devices in shops. Hear how users and industry are working together to design accessible devices and technology that can help us all.</i></p>	
<p>Chair: <b>Vappu Taipale</b>, Professor, WHO Collaboration Centre for Mental Health Promotion, Prevention and Policies  <b>Guido Gybels</b>, Director of Technology, RNID (Royal National Institute for Deaf People), United Kingdom  <b>Tony Graziano</b>, EICTA (the European Information &amp; Communications Technology Industry Association)  <b>Ginger Bastian Claassen</b>, Siemens Accessibility Competence Center  <b>Cynthia Tulp</b>, Marketing Concept Manager, Rabobank, The Netherlands</p>	



<b>Investing: Making the case</b>	<b>PS19</b>
<i>Defining e-Inclusion is tricky enough. Making a business case and demonstrating progress is even more challenging. How do you measure success in a field that needs to see return on investment sitting alongside social justice? How will we develop the Riga dashboard to respond? How do we make the case for investment</i>	
Chair: <b>Paul Timmers</b> , European Commission, Head of Unit ICT for Inclusion, DG Information Society and Media <b>Jean-François Van Kerckhove</b> , Vice-President Corporate Strategy, eBay <b>Blanca Alcanda</b> , CEO, Technosite, Spain <b>Caroline Waters</b> , BT's Director People and Policy <b>Wolfgang Horak</b> , Managing Director, Fujitsu Siemens Computers GesmbH, Austria	
<b>Spotlight: Gender and Equality</b>	<b>PS20</b>
<i>How can ICT help equality of access to opportunities and rights, regardless of gender?</i>	
Chair: <b>Femke Snelting</b> , Constant and De Geuzen, the Netherlands Introduction: <b>Minister Silhavy</b> , Federal Minister for Women, Media and Regional Policy, Austria <b>Daniela Schallert</b> , Executive Director, abz*austria <b>Donna Metzlar</b> , genderchangers and eclectic tech carnival <b>Montserrat Boix</b> , from mujeres en red, Spain <b>Doris Allhutter</b> , Institute of Technology Assessment, Austrian Academy of Sciences	

10:45 Coffee Break

<b>11:15 – 12:15</b>	<b>Digital Literacy – an Essential Life Skill</b>	<b>PL5</b>
<i>With technology now such a fundamental part of our daily lives, surely being literate in using IT and interpreting information is as crucial a basic life skill as reading or writing. Or is it? How do we avoid creating or perpetuating an underclass of digital illiterates? How will people cope without the skills? Can you 'opt out' of the information society? Can the technology help? Join this debate to hear and contribute to one of the most challenging aspects of the e-inclusion agenda.</i>		
Chair: <b>Rudolf Schicker</b> , Executive City Councillor for Urban Development, Traffic and Transport, Austria <b>Edit Herczog</b> , MEP, Hungary <b>Gabi Zedlmayer</b> , ILB Industry representative, HP <b>David Buckingham</b> , Professor of Education, Director, Centre for the Study of Children, Youth and Media, Institute of Education, University of London		

**12:15 "I left my glasses in the taxi"** A light-hearted insight into a future where inclusive technology is widespread – but will we be able to use it? **Interactive theatre**



12:30 – 13:30	<b>Closing Plenary</b>	<b>PL6</b>
<b>Presidency Conclusions</b>		
<b>Bernard Benhamou</b> , Ministerial Delegate on Internet Usages, Ministry of Higher Education and Research, France		
<b>Viviane Reding</b> , European Commissioner for Information Society and Media (video address)		
<b>Andrea Kdolsky</b> , Federal Minister for Health, Family and Youth, Austria		
Czech forthcoming Presidency <b>Lenka Ptackova Melicharova</b> , Deputy Minister for European Affairs, Czech Republic		
Swedish forthcoming Presidency <b>Henrik Hansson</b> , Ministry of Enterprise, Energy and Communications		
Master of Ceremonies: <b>Wolfgang Blau - closing</b>		

13:30 Buffet Lunch

**14:00 Exhibition closes**

14:30-16:00	<b>Workshops and Tutorials (individual registration required)</b>	
<b>What's next for the 292,000,000? - TelecentreEurope</b>		<b>W7</b>
<b>Improving the Riga Dashboard for Web Accessibility: Solutions &amp; Strategies – Microsoft and HiSoftware</b>		<b>W8</b>
<b>Presentation of the first version of "digital public services accessible to all", France - W9</b>		<b>W9</b>

